

## **SSSQAF Response to Chaplaincy Report for 2013-14**

### *Response to recommendations made in 2014:*

All recommendations have been addressed fully.

### *Commendations:*

1. A wide range of activities, successfully encompassing a huge number of faith and non-faith groups is commendable.
2. The number initiatives the Chaplaincy is engaged in is extremely impressive.
3. The service is a vital aspect of the University's support for students.
4. Excellent networking/partnering with other University services to support the student experience.
5. Responsiveness of the Chaplaincy to adapt services to reflect demand and trends. The areas of mindfulness and resilience (at personal and community level) are particularly noteworthy.
6. The work on public engagement is particularly noteworthy.
7. Work in the area of student death and bereavement is exemplary, and plans to extend this to staff deaths will be a welcome development.
8. The development and support for Chaplaincy and related staff that is indicative of thoughtful management.

### *Good practice commended for wider dissemination:*

- The piloting of technology, such as Skype, in the context of pastoral care, for example for ODL students, show promise.
- A number of approaches to promoting student wellbeing could be relevant to other parts of the University and particularly academic departments.

### *Recommendations to the service:*

1. Continue to progress discussions and planning in relation to space issues and report on development in next year's report.

### *Recommendation to the University:*

1. The Committee recommends that the Vice Principal Equality and Diversity and HR (in conjunction with relevant services/departments/units) consider how to address issues of concern about the staff experience, both in terms of the impact of the staff experience on staff wellbeing and in terms of the impact of the staff experience on the student experience.